

# Carmen Yau

Wing Yu (Carmen) Yau, originally from Hong Kong, has been in Canada for 22 years. She has recently graduated from Bow Valley College with her Business Computers Certificate and is currently completing her Grade 10 piano certificate. In her free time she enjoys drawing, playing the piano, practicing typing, skiing, skating, rollerblading as well as many other athletic activities.

Carmen has volunteered at CIWA for over one year. In this time she has worked mostly at CIWA's reception but she has occasionally assisted with data entry. She also volunteers with Bow Valley College's Student's Association and the Leadership Club.

Carmen likes volunteering because she has the chance to meet and help so many people. She also likes how she now has experience for many different situations. Carmen believes volunteering is very beneficial to anyone and tries to promote it whenever she can.

Carmen is a very thoughtful and attentive individual. She can always sense when others are in need of help, and before being asked, she has already made herself available to assist.

Carmen's passion toward her work and her cheerful personality have won fondness from the staff, volunteers and clients at CIWA. She is dedicated, punctual, reliable, flexible and responsible. She has strong initiatives to learn and take on challenges and she excels in accomplishing various tasks.

With extreme gratitude, we are pleased to announce Carmen as the Volunteer of the Month for May 2012.

## VOLUNTEER OF THE MONTH



CIWA

Calgary Immigrant Women's Association